IMPARTIALITY POLICY

GCA is responsible for impartial performance of all conformity assessment activities including inspection, testing and certification activities. A structure has been established clear of all kinds of commercial, financial, administrative and other pressures, which may affect its decisions and activities conducted by means of its staff or outsourced to other competent organizations.

Through the structured way it operates, GCA ensures that it can identify risks to its impartiality on an ongoing basis. This includes those risks that arise from its activities, from its relationships, or from the relationships of its personnel. GCA personnel are committed to undertake certification activities impartially and also eliminating risks to impartiality. Personnel who evaluate products certification purposes are not allowed to engage in consultation or technical advice.

Impartiality is safeguarded by means of Impartiality Committee of GCA and Internal Audits. Any circumstances that threaten impartiality are considered by the Impartiality Committee which convenes periodically, acts and take decisions independent from top management instructions.

GCA management commit itself not to interfere into the evaluation and decision making related to a given certification.

In order to safeguard our reputation as a GCA, we oblige our employees to act ethically and impartially. We require personnel to reveal any situation known to them that may expose them or GCA to conflict of interest.

GCA does not own or have any interest (financial or otherwise) in any other company that offers certification, management system consultancy or internal audit services.

GCA certificates are only issued following a review by independent authorized and impartial competent personnel to ensure that no interest predominates.

GCA does not offer (and has never offered) management system consultancy or any other form of consultancy to companies or individuals.

GCA does not offer (and has never offered) an internal audit service to companies or individuals.

GCA will not allocate a member of staff to review and take the final decision where any past relationship has existed. Exceptionally and at the discretion of GCA an individual may be allocated to review and take the final decision where a past relationship has existed but there has been no relationship for a minimum of 2 years.

GCA certification marketing plans and strategies is not allowed to:

- Offer certification services as linked with the activities of an organization that provides consultancy.
- State that certification would be simpler, easier, faster or less expensive if a specified consultancy organization were used.
- GCA and any part of the same legal entity and entities under its organizational control does not offer or participate in designing, manufacturing, installing, distributing or maintaining of the certified product.

CEO – Mohammed Al-Mahmoud